Five Reasons Why ITS for OT?

Managing a new landscape of connected devices will never be easy, but it should be manageable and easy to understand. ITS can help you deliver all the automation, workspaces, and workflows necessary to make OT devices manageable for all personas involved.

1

We Have The Right Team

ServiceNow expertise is important, but it is only table stakes when getting successful outcomes from OT. We have purposely added manufacturing practitioners to our team. Many of us came up through a production plant.

2

Who Built the Integrations

We have built the most relevant graph connectors to get OT data into the ServiceNow CMDB.

3

Prescriptive Guidance

We have a point of view on properly planning, piloting, implementing, managing, and measuring OT using ServiceNow. We can be very prescriptive in getting you the needed OT outcomes.

4

OT Pilot Experience

We are supporting numerous pilots throughout Europe and North America. We can help you get the outcome you need and avoid common pitfalls.

5

We Support OT Every Day

We are the primary customer support for several of the largest Intrusion Detection vendors. When their customer needs help getting trusted data into ServiceNow, we do the support work.